

ACCOUNT RESET CONSOLE



The Account Reset Console provides your Help Desk with the ability to reset domain account passwords/account flags, and allows users to reset their own forgotten or expiring passwords in a fully audited and delegated manner via any web browser.

An Enterprise Necessity...

Problem:

One of the most common requests to your Help Desk is from users that have forgotten their passwords and need them reset. Organizations need a simple, yet secure way to perform this common activity while complying with the control and auditing requirements of Sarbanes-Oxley, SEC and/or HIPAA.

Solution:

Lieberman Software's Account Reset Console is a web based solution that uses your own organization's domain group memberships to control which members of your Help Desk have access to the application, as well as which group(s) of users each Help Desk person is allowed to manage.

What's more, the Account Reset Console allows users to reset their own expiring passwords in a fully audited manner. If desired, users can also confirm their identity against a set of relational databases to allow them to reset their own forgotten passwords without needing to interact with Help Desk or IT personnel. The Account Reset Console can interface with any SQL-capable database, ensuring interoperability with whatever database is already in use in your organization.

As a convenience, the program can be configured to automatically reset disabled accounts, unlock locked accounts, as well as set changed accounts to require the user to change their password on their next logon.

TIGHTEN SECURITY

Your organization's security is enhanced by the Account Reset Console's alerting tools, which can inform your users when their passwords are due to expire. By enforcing a stricter password-reset regimen, you can tighten the security of your systems. The Account Reset Console's identity verification system allows you to eliminate the lost-password Help Desk calls.

MANAGEMENT CONTROL

In addition to the access and recovery logging, the Account Reset Console provides your management team with a set of powerful reporting tools which will highlight common account issues across your network. Both scheduled and on-demand reports and alerting tasks are available to your management team and IT administrators.

Key Mass Management Features

- ➔ Search and view the audit trail of all program usage by date or user.
- ➔ Control which users have access to the application.
- ➔ Allow Help Desk users to reset approved accounts without needing administrator access.
- ➔ Regulate which group(s) or users each Help Desk person is allowed to manage.
- ➔ Reset disabled and locked accounts (authorized users only).
- ➔ Set changed accounts to require users to change their passwords on their next logon.
- ➔ Allow authorized users to change their own passwords, eliminating Help Desk calls for password resets.
- ➔ Reset user password via identity verification by validating user information against any relational database.
- ➔ Automatically alert users with expiring passwords before their passwords expire.
- ➔ Generate scheduled reports on managed user account statuses.
- ➔ Store all program logons/logoffs and account resets in any relational database.
- ➔ Automate account disablement and user alerting based on account inactivity or password expiration.
- ➔ Change the application appearance to reflect your corporate image.

Certification

Lieberman Software Corporation is a Microsoft Gold Certified Partner

Weeks of Work Cut Down to Seconds