

Case Study



Wake Forest University uses NTP Software QFS™ as their storage management solution to help faculty, staff and students, maintain their allotted storage space.

Company:

Wake Forest University – Babcock Graduate School of Management

Problem:

Students and faculty server is overrun by a handful of users that account for 50% of available disk space.

Solution:

Enforce quota limits by preventing the storage of personal files such as vacation photos, .mp3 files and other non-business related items.

Wake Forest University – Babcock Graduate School of Management NTP Software customer for five years. They have three servers that manage 900 end users, which includes students, faculty and staff. Their initial need for a quota management solution was to manage disk space on student file servers. They needed to set different quota sizes for individual and team folders that were being stored on the same partition. They also wanted a storage management solution that would have multiple options for notifications. Wake Forest University, Assistant Director of Information Technology, Karen Frekko realized the cost of not addressing their storage management needs would be disastrous. “If left unmanaged, we would easily be in a situation where one or two students could fill up the entire disk space.”

Beginning with the implementation process, Frekko recalls the installation and configuration to be effortless. The servers were up and running multiple quota policies within minutes. Once one policy was configured, Frekko was able to copy the configuration and change the quota limit for other users. “With NTP Software QFS™ there is no need to worry about running out of storage on our student server and it requires absolutely no administration on our part,” says Frekko.

In order to control disk space resources within the Babcock Graduate School of Management at Wake Forest University, they looked to NTP Software QFS™ to extend the following benefits:

- ?? Enforce appropriate usage policies in order to preserve system performance
- ?? Drive down TCO with process automation
- ?? Automatically prevent file system contamination
- ?? Real-time data on storage performance

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" Over the past five years NTP Software QFS™ has been effectively managing our storage space throughout our department. We are very confident with the QFS product."

Karen Frekko
Assistant Director of IT
Wake Forest University

